Honeywell

Warranty Returns

Login to your account.



Click on Order Center and returns



The e-mail address automatically defaults to e-mail associated with the current user.

You can enter up to five e-mail addresses separated by a comma.

		my account homeowners I	ink honeywell.com	🙎 Welcome Nikki Heinricy a	ccount: 187617 location: 489858 logout
	Honeywell	ntal & Combustion Controls	Enter Keyword(s) or Material	All Areas go t C Cross-Reference	Wy Shopping Cart 1 item(s): \$330.55
	PRODUCTS SUPPORT AND	RESOURCES TRAINING	NEWS CONTACT US	ORDER CENTER HELP	
	Home > Create New Return				
	My Account My Account Information	Create New Return	n		
E-mail	Address Book Address Book My Product and Order Information Order Status and History	In order for Honeywell to exped Once submitted, you will be ser via e-mail. The packing slip MU	ite your returns, please fill out this form nt a packing slip complete with a Hone IST be included with your product return	completely. well RMA processing number I.	
	Quick Order Form Product Lists	Create a New Return F	Request		
	Returns Invoices Credit Memos	Email address(es)	nikki.heinricy@honeywell.com Separate multiple email addresses wi	th commas.	
	Other Helpful Links Request More Locations	Customer Reference Number / PO Number:			
	Contact Account Administrator	Continue			
Click Contii	nue				

Next you reach the product details page; here you can begin to enter information beginning with the optional reference number (can be internal reference), Honeywell or Customer Part number, QTY and Date code.

	Honeywell			
	integinen	Environmental & Combustion Controls	Enter Keyword(s) or Material # All Areas	go My Shopping eference \$3
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otional	Bill To Address:	PO Box 9406 Hampton VA 23670-0406 US		
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We have a new feature that allows you to download an Excel Template. Complete the template and upload the file by clicking on upload a file and then browse for the file you have saved.

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	Home > OrderReturnDetails			
	Returns - Product Entry			
	Please complete the information below for each product be Al any time you can save the information you have entered f Once you are sure all information is complete and accurate Once the return is submitted, you will receive an email with return. Please include one packing slip per box to ensure a dentificities on card on the back of the other to receive and	ing returned. (Limit 25 items.) or later completion. , please select the "Submit" button at the bottom or a packing sign and shipping label. This will be ser courate or cetts. If the packing slip is not included,	of the page. nt within 24 hours. This packing slip m the return process will be delayed. The	ust be included in your product shipping label must be used to
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Click on	Web ID Number Account Number: 187617	Email	laddress(es) nikki.heinricy@honeyw	ell.com
Upload	Customer Name: Ferguson Enterprises Inc	Customer Referer	nce Number / Test	Iresses with commas.
a File	Ship To Location: 489858 Return Type: Warranty		PO Number:	
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Note: If you started manually this will override any information you have previously entered.

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Any errors will be clearly visible in RED.

Correct errors and scroll to the bottom of page and click save, this will validate all changes you have successfully made.

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You can also process split returns where one item is scrap and the other is return. Below is an example:

	ту ассо	unt homeowners link	honeywell.com	[+] feedback	👱 Welc	ome Shannan Sabby	account: 276251 loc	cation: 404469 logo
loneywell	Environmental & Combus	tion Controls	Search	Keyword(s) or Mo	del # Material N	lumber 🔽	٩	My Shopping Ca 0 item(0.00 U
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Please complete the i	information below for each pro	duct being returned. (Limit 25 items.))				
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Ince the return is sub eturn. Please include dentify this as a web i	omitted, you will receive an ema one packing slip per box to er return, so that it receives priorit	ail with a packing slip isure accurate credits ty processing. Please	and shipping is If the packing reference the F	abel. This will be s slip is not included RMA number on yo	ent within 24 houi d, the return proce ur debit memo.	rs. This packing sl ess will be delayed	ip must be included. The shipping labe	d in your product I must be used to
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You will then see a web ID confirmation number for items that need to be returned, and a separate web ID number for field scrap items (it is a good idea to record these for your records). A packing slip and shipping label will be e-mailed to you within 24 hours for items that need to be returned to Honeywell. The packing slip *MUST* be printed and included with the product return. For field scrap items you will receive a scrap receipt via e-mail which is your credit memo.

Honeywe	My Shopping Cart 0 item(s): 0.00 USD						
PRODUCTS	SUPPORT AND RESO	URCES TRAINING	NEWS	CONTACT US	ORDER CENTER	HELP	
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