ZONING MADE EFFORTLESS
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ZONING SIMPLIFIED TECHNICAL SUPPORT

For Honeywell Zoning and Trol-A-Temp Technical Support:
Call: 1-800-TAT-Temp (1-800-828-8367).
E-mail: ecccustomercare@honeywell.com
Hours of operation 7:30-4:30 CST M-F
For Zoning Information: http://customer.honeywell.com
### ZONING PRODUCTS CATALOG

**WHAT YOU NEED...**

Zone panel kit page 4 + a thermostat for each zone pages 5-8 + zone damper page 8-10 + by-pass damper pages 11-12 + accessories (optional) page 6.

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**ZONING CONTROL PANEL SELECTION GUIDE**

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<td></td>
<td>HZ432K + THM4000R adapter (TH8110R, TH8320R, and TH8321R models can do remote scheduling when wired to the panel. These models cannot do remote scheduling when THM4000R and THM6000R gateway are used. TH8321R loses IAQ control when used with THM4000R)</td>
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</table>

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(C7089R1013 wireless outdoor sensor needed for dual fuel)

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(C7089U1006 wired outdoor sensor needed for dual fuel)
TRUEZONE ZONING KITS

TrueZONE Zoning kits make ordering and stocking easy. All kits include a zone panel, transformer, and discharge air temperature sensor.

**HZ432K 2-4 Zone Panel Kit**
(Includes one HZ432 panel, one transformer, and one C7735A discharge air temperature sensor.)

**Compatibility and features:**
- 1 stage heat + 1 stage cooling conventional (gas or oil furnace).
- 2 stage gas furnace and/or 2 stage air-conditioning.
- Heat pump with 1 or 2 compressor stages + auxiliary electric back up.
- Dual fuel Heat pump with 1 or 2 compressor stages + 1 or 2 stages gas or oil furnace back up using wired sensor C7098U or wireless outdoor sensor C7098R + THM4000R wireless adapter.
- Hydro-air applications.
- RedLINK enabled with THM4000R Wireless Adapter, and RedLINK wireless thermostats on 2-4 zone systems.
- Intuitive Installer setup. Easy-to-follow, digital display uses real language to guide installer through four easy steps.
- Standard Checkout Procedure.
- Robust Push Terminals.
- Variable-Speed Fan Control.

**HZ322K 2-3 Zone Panel Kit**
(Includes one HZ322 panel, one transformer and one C7735A discharge air temperature sensor.)

**Compatibility and features:**
- 1 stage heat + 1 stage cooling conventional (gas or oil furnace).
- 2 stage gas furnace and/or 2 stage air-conditioning.
- Heat pump with 1 compressor stage + auxiliary electric back up.
- Heat pump with 2 compressor stages + no auxiliary electric back up.
- Hydro-air applications.
- Intuitive Installer setup. Easy-to-follow, digital display uses real language to guide installer through four easy steps.
- RedLINK enabled with THM4000R Wireless Adapter and RedLINK wireless thermostats.
- Universal Application.
- Standard Checkout Procedure.
- Robust Push Terminals.
- Variable-Speed Fan Control.

**HZ311K 2-3 Zone Panel Kit**
(Includes one HZ311 panel, one transformer and one C7735A discharge air temperature sensor.)

**Compatibility and features:**
- 1 stage heat + 1 stage cooling conventional (gas or oil furnace).
- Hydro-air applications (only if thermostats use G wire and can be set to energize fan in heat mode).
- Robust Push Terminals.
- Common-Sense LEDs.
- Clean, Professional Installation.
- Variable-Speed Fan Control.

**HZ221K 2 Zone Panel Kit**
(Includes one HZ221 panel, one transformer and one C7735A discharge air temperature sensor.)

**Compatibility and features:**
- Heat pump with 1 compressor stage + auxiliary electric back up.
- Compatible only with heat pump thermostats with an O wire for cool changeover.
- Robust Push Terminals.
- Common-Sense LEDs.
- Variable-Speed Fan control.
- Only compatible with heat pump thermostats that use “O”.

70-0851–16
TH6320R1004 WIRELESS FOCUSPRO THERMOSTAT

Programmable wireless FocusPRO thermostat used with HZ322 (2-3 zone) or HZ432 (2-4 zone) and THM4000 wireless adapter for wireless zoning systems.
- Installs with no wires at the thermostat.
- Universal with up to 3 stages of heat and 2 stages of cool.
- 5-1-1 programmability.
- Large backlit display.
- Easy-access battery replacement.
- Standard thermostat pricing and warranty apply to this thermostat.
- Compatible with RedLINK Gateway, wireless outdoor sensor, or portable comfort control (page 6).

YTH6320R1023
Kit with TH6320R1004 thermostat and THM4000R1000 wireless adapter. Use one kit with HZ322 for 2-3 zone systems or HZ432 for 2-4 zone systems. Use TH6320R1004 thermostats for zone 2-4.

TH5320R1002 WIRELESS FOCUSPRO THERMOSTAT

Non-programmable wireless FocusPRO thermostat used with HZ322 (2-3 zone) or HZ432 (2-4 zone) and THM4000 wireless adapter for wireless zoning systems.
- Installs with no wires at the thermostat.
- Universal with up to 3 stages of heat and 2 stages of cool.
- Non-programmable.
- Large backlit display.
- Easy-access battery replacement.
- Standard thermostat pricing and warranty apply to this thermostat.
- Compatible with RedLINK Gateway, wireless outdoor sensor, or portable comfort control (page 6).

YTH5320R1025
Kit with TH5320R1002 thermostat and THM4000R1000 wireless adapter. Use one kit with HZ322 for 2-3 zone systems or HZ432 for 2-4 zone systems. Use TH5320R1002 thermostats for zone 2-4.

REDLINK VISIONPRO THERMOSTATS

Programmable wired or wireless VisionPRO thermostats used with any TrueZONE panel when wired or with HZ432 and HZ322 and THM4000 wireless adapter for wireless zoning.
- Touch screen display.
- Installs with wires or no wires at the thermostat (THM5421R1021 EIM or THM4000 adaptor + HZ322/HZ432 needed when wireless).
- Universal with up to 3 stages of heat and 2 stages of cool.
- 7-day programmability.
- Large backlit display.
- Standard thermostat pricing and warranty apply to this thermostat.
* See RedLINK accessories on page 7 for compatibility notes.
* If THM5421R1021 EIM is used, a separate EIM is needed for each thermostat and each EIM needs to be spaced at least 2 feet apart.

TH8110R1008
One stage heat and cooling. Can be either wired at sub-base or wireless to THM4000R1000 adapter + HZ322 or HZ432 zone panel.

TH8320R1003
Up to 3 stages of heat and 2 stages of cool when wired. Can be either wired at sub-base or wireless to THM4000R1000 adapter + HZ322 or HZ432 zone panel.
TH8321R1001
Up to 3 stages of heat and 2 stages of cool. Humidification, dehumidification, or ventilation control when used with THM5421R1021 EIM. EIM can be wired to one of the zones on a zone panel.

HIGH DEFINITION COLOR PRESTIGE IAQ THERMOSTAT
(R and C at subbase to power display. Linked to EIM or THM4000R + HZ322 or HZ432 zone panel.)

- Up to 3 stages of heat and 2 stages of cool.
- Used with THM5421R1021 EIM or THM4000 adapter + HZ322 or HZ432 (Read * notes below).
* Humidification, dehumidification, or ventilation control only when used with EIM.
* See RedLINK accessories below for compatibility notes.
* When multiple THM5421R1021 EIMs are used, each EIM needs to be spaced at least 2 feet apart.

THX9421R5021W
Prestige IAQ thermostat used with EIM or THM4000 + HZ322 or HZ432 * (see notes above).

YTHX9421R5085WW
Kit includes: THX9421R5021 Prestige IAQ thermostat, THM5421R1021 EIM (equipment interface module), and two duct sensors for delta-t diagnostics (delta-t sensors not used for zoning systems).

YTHX9421R5127WW
Kit includes: THX9421R5021 Prestige IAQ thermostat, THM5421R1021 EIM (equipment interface module), two duct sensors for delta-t diagnostics (delta-t sensors not used for zoning systems), and THM6000R7001 RedLINK Gateway.

REDLINK ACCESSORIES
(Used with wireless FocusPRO, Prestige IAQ, and RedLINK VisionPRO models.)

THM4000R1000 Wireless Adapter Module
Wireless adapter enables wireless thermostats on HZ322 and HZ432 TrueZONE panels for 2-4 zone systems.
- Installs easily with only 4 wires to HZ432 or HZ322 zone panel.
- Enables up to 3 wireless zones on HZ322.
- Enables up to 4 wireless zones on HZ432. Cannot be used on systems over 4 zones.
- Easy configuration using TrueZONE’s intuitive installer setup.
- Compatible with HZ432 and HZ322 series 2 panels with date code of 0840 or greater.

THM6000R7001 Gateway Internet module
Gateway plugs into router and can link to any RedLINK thermostats to allow remote control with laptop or smart phone.
- Can link to up to 4 RedLINK VisionPRO thermostats or up to 4 EIMs or THM4000 adapters.
- Aps available for I-phone, I-pad, or Android.
- E-mail alerts.
- Allows remote temperature control with all RedLINK thermostats.
- Remote Scheduling with Prestige IAQ + EIM, TH8000 RedLINK models that are wired or used with EIM. Cannot do remote scheduling with RedLINK FocusPRO thermostats or thermostats linked to THM4000.
- Custom alerts for RedLINK VisionPRO models and 2.0 Prestige IAQ models when Prestige IAQ is used with 2.0 EIM.
REM5000R1001 Portable Comfort Control

Conveniently control temperature of any zone from any room.
- Can link to up to 16 RedLINK thermostats.
- RedLINK-enabled to work with the Wireless Outdoor Sensor.
- Displays outdoor temperature and humidity.
- Can be paged with an audible noise from any RedLINK-enabled thermostat.

C7089R1013 Wireless Outdoor Sensor

Displays outdoor temperature and humidity on all RedLINK enabled devices.
- Can link to all RedLINK thermostats on the system.
- Installs wirelessly with two simple screws and a touch of a button.
- Weather-resistant cover and lithium batteries for reliable performance in every climate.
- Used by HZ432 & THM4000 for dual fuel operation or auxiliary heat lockout.
- Used by HZ322 & THM4000 for auxiliary heat lockout.
- Up to a 5 year battery life.

REM1000R1003 wireless exit/entry remote

- For use with Prestige IAQ + EIM, or TH8000 RedLINK models that are wired or used with EIM. Cannot be used with FocusPRO models or thermostats linked to THM4000.
- The Wireless Entry/Exit Remote provides one-touch control of your heating or cooling system at the entry/exit point of your home or building.
- The remote has three buttons. The button that is pressed sets the thermostat to that setting of the program schedule. That setting is held until another button is pressed on the remote or the regular program schedule is resumed at the thermostat.

T6 PRO SMART™ PROGRAMMABLE THERMOSTAT

<table>
<thead>
<tr>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>TH6320WF2003</td>
<td></td>
</tr>
</tbody>
</table>

*Standard thermostat pricing and warranty apply to this thermostat.

Product Specifications
- Wi-Fi thermostat with Honeywell Home App.
- Geofencing or time based scheduling.
- Dimensions: (in.) 4-1/16 in. long x 4-1/16 in. wide x 1-3/32 in. deep.
- Product Mounting: UWP Mounting System.
- Programmability: 7 day, 5-1-1 day, 5-2 day, 1 day, Geolocation, or Non-programmable.
- Changeover (auto, manual, or auto only).
- Five-year warranty.
- Plain language (no symbols).
- Power Method Hardwired.
- Display: Touch Screen.
- Display Size 6.89 sq. in.
- External Sensors Available Optional: Outdoor -- C7089U1006 (lockouts only. No display), Remote Indoor — C7189U1005.
**T6 PRO™ PROGRAMMABLE THERMOSTAT**

<table>
<thead>
<tr>
<th>Model</th>
<th>Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>TH6210U2001</td>
<td>Stages: Up to 2 Heat/1 Cool Heat Pumps; Up to 1 Heat/1 Cool Conventional Systems.</td>
</tr>
</tbody>
</table>

*Standard thermostat pricing and warranty apply to this thermostat.

**Product Specifications**
- Dimensions: (in.) 4-1/16 in. long x 4-1/16 in. wide x 1-3/32 in. deep.
- Product Mounting: UWP Mounting System.
- Programmability: 7 day, 5-1-1 day, 5-2 day, or Non-programmable.
- Changeover (auto, manual, or auto only).
- Five-year warranty.
- Power Method Hardwired or AA batteries.
- Display: Soft touch buttons.
- Display Size 6.89 sq. in.
- External Sensors Available (TH6320U and TH6220U models only) Optional: Outdoor — C7089U1006 (lockouts only, no display), Remote Indoor — C7189U1005.

**ZD SERIES DAMPERS**

Rectangular damper with 24-volt, spring-return damper actuator, used to control zoned circulating air in heating and cooling.
- Riveted and screwed corners.
- Extruded blade seal.
- Solid construction using extruded aluminum frame and blades.
- Parallel blade design for low leakage performance.
- Quieter operation with fewer blades.
- Simple, easy-to-wire, two-wire installation.
- Reliable, strong, 24-volt spring-return actuator.
- Fail-safe, normally open operation.
- Adjustable Range Stops that are simple to use and easier to understand.
- Position Indicator for the damper blade.
- LED Indicators show operation. (only when optional 3rd wire used).
- Push-In Terminals – Same as on the TrueZONE Panel.
- Quieter operation through improved internal design that allows for a slower return.
- With R8 insulation compatibility, the TrueZONE damper is designed to pass energy efficiency audits.
- 6-8 VA per damper.
- MB47D-ZONE replacement actuator on page 11.
ORDERING INSTRUCTIONS

- Order ZD (dimension 1) x (dimension 2) TZ. (Actuator is always mounted on dimension 2 side.)
  - For example, ZD10x8TZ is a 10 in. x 8 in. damper with the actuator on the 8 in. side; but a ZD8x10TZ is a 8 in. x 10 in. damper that has the actuator on the 10 in. side.
  - Note that the damper can be installed in any orientation (mounting side can be on either the bottom or the side of the duct).

AUTOMATIC ROUND DAMPERS (ARD AND EARD MODELS)

Round damper with 24-volt, spring-return damper actuator, used to control zoned circulating air in heating and cooling systems or with a ventilating system.

- Quieter operation with fewer blades.
- Simple, easy-to-wire, two-wire installation.
- Reliable, strong, 24-volt spring-return actuator.
- Fail-safe, normally open operation.
- Adjustable Range Stops that are simple to use and easier to understand.
- Mechanical Position Indicator for the damper blade.
- LED Indicators show operation. (For ARD, only when optional 3rd wire used).
- Push-In Terminals – Same as on the TrueZONE Panel.
- Quieter operation through improved internal design that allows for a slower return.

- With R8 insulation compatibility, the TrueZONE damper is designed to pass energy efficiency audits.
- ARD shipped as power closed/spring return open damper, for use with Honeywell Zoning Systems.
- EARD shipped as power-open, spring-closed damper for ventilation damper.
- ARD is easily field-convertible to power open/spring return closed damper when used as an independent zone or fresh air intake.
- Blade closes tightly against gasket for minimal leakage.
- Heavier blade construction for longer life.
- A galvanized steel damper in a complete range of sizes.
- Single-blade damper.
- 6 VA per damper.
- M847D-ZONE and M847D-VENT replacement actuator on page 11.
ZONING PRODUCTS CATALOG

**RETROFIT ROUND DAMPER (RRD)**

Round damper slides into rigid round ductwork. Idea for retrofit zoning.
- RRD used as zone damper (not by-pass).
- Rigid round ducting only.
- Visual position indicator.
- 2.5 VA 90 second actuator.
- Range stops.
- Compatible with all Honeywell zoning panels.
- Durable galvanized steel construction.
- Low leakage.

<table>
<thead>
<tr>
<th>Model</th>
<th>Size</th>
<th>CFM (@ .25&quot; WC for by-pass)</th>
</tr>
</thead>
<tbody>
<tr>
<td>RRD5</td>
<td>5&quot;</td>
<td>110 CFM</td>
</tr>
<tr>
<td>RRD6</td>
<td>6&quot;</td>
<td>170 CFM</td>
</tr>
<tr>
<td>RRD7</td>
<td>7&quot;</td>
<td>360 CFM</td>
</tr>
<tr>
<td>RRD8</td>
<td>8&quot;</td>
<td>500 CFM</td>
</tr>
</tbody>
</table>

**MODULATING AUTOMATIC ROUND DAMPER (MARD)**

Single-blade modulating round damper.
- Uses 90-second open to closed actuator.
- Can be used as a zone damper or bypass damper. Bypass damper needs SPC.
- When used with and SPC or zone panel, damper declutches blade once it is full open or closed and actuator continues to turn. This is normal.
- ML6161B2024 replacement actuator on page 12.

<table>
<thead>
<tr>
<th>Model</th>
<th>Size</th>
<th>CFM</th>
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<tbody>
<tr>
<td>MARD5</td>
<td>5&quot;</td>
<td>110 CFM</td>
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<tr>
<td>MARD6</td>
<td>6&quot;</td>
<td>170 CFM</td>
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<tr>
<td>MARD8</td>
<td>8&quot;</td>
<td>360 CFM</td>
</tr>
<tr>
<td>MARD9</td>
<td>9&quot;</td>
<td>500 CFM</td>
</tr>
<tr>
<td>MARD10</td>
<td>10&quot;</td>
<td>700 CFM</td>
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**STATIC PRESSURE CONTROL (SPC)**

- Used for modulating by-pass damper only.
- Operates from 0.1 to 4.0 in. wc with fixed differential.
- On pressure rise, modulates damper open; on pressure fall, modulates damper closed.
- Use with MARD for round ductwork or D2 and D3 Damper and ML6161B2024 Motor Actuator for rectangular ductwork.

*Used to sense supply air static pressure and control MARD to maintain a set system pressure.*

**CONSTANT PRESSURE REGULATING DAMPER (CPRD)**

To determine how many CFM you need to by-pass:
Total system CFM − CFM of smallest zone = amount of CFM to by-pass.
- Bypass damper designed to simplify zoning (4 sizes available).
- Constant pressure relief no matter the blower speed
- Simple to install in any orientation
- Easy set crack pressure, no more fiddling with weights.
- Quick release regulator for easier installs and replacements.

<table>
<thead>
<tr>
<th>Model</th>
<th>Size</th>
<th>CFM</th>
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</thead>
<tbody>
<tr>
<td>CPRD8</td>
<td>8&quot;</td>
<td>600</td>
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<tr>
<td>CPRD10</td>
<td>10&quot;</td>
<td>1000</td>
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<tr>
<td>CPRD12</td>
<td>12&quot;</td>
<td>1400</td>
</tr>
<tr>
<td>CPRD14</td>
<td>14&quot;</td>
<td>1700-1900</td>
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</table>

**CPR CONTROL FOR CPRD DAMPERS**

The CPRD dampers ship with a CPR control. You only need to order a CPR control separately as a replacement part.
SLAVE DAMPER CONTROL RELAY (SDCR)

- Used when more dampers are wired to a zone than the panel is rated for. The HZ221, HZ311, HZ322, and HZ432 literature shows the max VA allowed per zone.
- Controls up to 9 ARD or ZD dampers.
- Use multiple relays to control any number of dampers.
- Use a dedicated transformer that has sufficient VA to power all the dampers wired to the SDCR. 6 VA per ZD or ARD, 2.5 VA per MARD or RRD.

AT140A1042 UNIVERSAL-MOUNT TRANSFORMER 40 VA

- 24-volt, 40 VA transformer.
- Provides low voltage power source for any Honeywell Zoning control panel or damper.
- Mounting options include plate or foot mounting.
- 120/240 VAC primary.

AT175A1008 UNIVERSAL-MOUNT TRANSFORMER 75 VA

- 27-volt, 75 VA transformer.
- 120/208/240 VAC primary.
- Provides low voltage power source for any Honeywell Zoning control panel or damper.
- Mounting options include plate or foot mounting.

C7735A1000 DISCHARGE AIR TEMPERATURE SENSOR

(Included in all current zone panel kits page 4.)

Limit protection of the heating and cooling equipment.

- Used only with Honeywell zoning panels including HZ432, HZ322, HZ221, and HZ311 control panels.
- Mounts in the supply air duct to sense the delivered air temperature and cut off the heating or cooling when the delivered air temperature goes above or below normal operating limits.
- Requires only two wires.
  - Uses normal 18 to 22 gauge thermostat wire for shorter runs.
  - Uses shielded cable for longer runs or when wiring near line voltage.

M847D-ZONE REPLACEMENT DAMPER MOTOR ACTUATOR

- Replacement motor for ZD and ARD series zone dampers.
- 2 wire 24 volt motor.
- LED Indicators show operation. (Only when optional 3rd wire used).
- Adjustable Range Stops that are simple to use and easier to understand.
- Mechanical Position Indicator for the damper blade.
- Replaces M847D1004, M847D1012, RDMH, RDMA, and RDMZ motor actuators.

M847D-VENT REPLACEMENT DAMPER MOTOR ACTUATOR

- Replacement motor for EARD and ARD series vent dampers.
- 2 wire 24 volt motor.
- LED Indicators show operation.
- Adjustable Range Stops that are simple to use and easier to understand.
- Mechanical Position Indicator for the damper blade.
- Replaces M847D1004 and M847D1012.
ML6161B2024 MARD REPLACEMENT MOTOR ACTUATOR

- Replacement actuator for MARD dampers.
- 3 wire 24 volt motor.
- Power open/power closed.

TRAINING MATERIALS

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<th>Number</th>
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<td>Zoning Sales and Technical Resource (Binder)</td>
<td>63-7067</td>
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<tr>
<td>Zoning Training DVD</td>
<td>50-1310</td>
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<tr>
<td>Forced Air Zoning System Design Manual</td>
<td>70-2321</td>
</tr>
<tr>
<td>TrueZONE Panel Demo Display</td>
<td>50-9801</td>
</tr>
<tr>
<td>HZ432 Countertop Demonstrator</td>
<td>DSP3525-R</td>
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Zoning Training DVD

What's Your Zone-Ability?

TrueZONE Panel Demo Display

HZ432 Countertop Demonstrator

Order online or through your Customer Care Rep
Honeywell

ENVIRONMENTAL AND COMBUSTION CONTROL
WARRANTY POLICY

Honeywell warrants the products in this catalog (except those parts designated on Honeywell’s price lists as not covered by this warranty) to be free from defects due to workmanship or materials, under normal use and service, for the following warranty periods.

**Sixty (60) months from date of installation**
- Premise® , Prestige® IAQ, VisionPRO®, CommercialVisionPRO®, FocusPRO®, Wireless FocusPRO®, PRO 4000, PRO 3000, LineVoltPRO®, Digital Round®, and Modern Round
- (178K, N) Series Thermostats with a date code of 0501 or later
- Air Cleaners, Humidifiers, Ventilators, Ultraviolet Treatment and Zoning products with a date code of 0501 or later, excluding replacement maintenance parts
- Indoor air quality products F50, F52, F300, F200, F150, UV1000E, HE225, HE265, HE365, with date codes of 0452 or earlier, excluding replacement maintenance parts
- MS, MN and fast acting 2-position Direct Coupled Actuators
- JADE economizer when used with Honeywell sensors and actuators
- AquaPUMP circulating pump
- OEM Backflow sensor

**Sixty (60) months from date of manufacture**
- Access and Video Systems power supplies
- Variable frequency drive devices (VFD) and accessories

**Thirty-six (36) months from date of installation**
- AUBE-branded thermostats, timers, and switches

**Twenty-four (24) months from date of installation**
- CommercialPRO, PRO 2000 and PRO 1000 thermostats

If a product is defective due to workmanship or materials, is removed within the applicable warranty period, and is returned to Honeywell in accordance with the procedure described below, Honeywell will, at its option, either repair, replace or credit the customer for the purchase price of the product, in accordance with the procedure described below. This warranty extends only to persons or organizations who purchase products in this catalog for resale.

The expressed warranty above constitutes the entire warranty of Honeywell with respect to the products in this catalog and IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL HONEYWELL BE RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER.

**INSTRUCTIONS—INSTALLING OR SERVICING CONTRACTOR OR DEALER**

When replacing a Honeywell product under warranty, including those products furnished on original heating and/or cooling equipment, you should rely on your local Honeywell Wholesaler/Distributor for prompt and efficient product replacement service.

A Honeywell Returned Goods Identification Tag (form 87-0030) or an electronic data notification system must be completed and approved by the servicing dealer/contractor prior to submitting the product to the Honeywell Wholesaler/Distributor. (Tags may be obtained from the Wholesaler/Distributor in advance.) No warranty claim for product replacement or credit will be honored by the Wholesaler/Distributor without a completed warranty tag attached or electronic notification.

**INSTRUCTIONS—WHOLESALER OR DISTRIBUTOR**

The following will apply to the return of any product to Honeywell under this warranty:

- Any products which are not variable frequency drives or WEBs and are:
  - (i) identified with Honeywell’s Returned Goods Identification Tag (form 87-0030) or an electronic notification system;
  - (ii) are listed individually with Returned Goods ID Tag numbers and date codes listed on Honeywell’s Returned Goods Order (form 71-96024) or a similar form;
  - (iii) packed separately from other returns and protected from shipping damage;
  - (iv) have certification by the installer or servicing dealer that the product was removed, due to failure, within the applicable warranty period;
  - (v) are received transportation pre-paid at: Honeywell Return Goods Dock # MN10-3860 1885 Douglas Drive Golden Valley, MN 55422

- and are identified by Honeywell’s inspection to be defective in workmanship or materials under normal use and service will be handled in accordance with one of the following procedures, as specified by the customer making the return.

1. **CREDIT PROCEDURE.** Honeywell will issue credit, at Honeywell’s lowest wholesale net price in effect at the time of the return (as set forth on Honeywell’s then current price sheet) or at the actual invoice amount if a copy of that invoice is attached to the packing list.

**SPECIAL MESSAGE TO INDUSTRIAL USERS AND BUILDING OWNERS**

Thank you for using Honeywell products.

As a user, when you purchase a Honeywell product from this catalog you should expect performance from the product and, if it fails, replacement of the product by the installing dealer.

Typically, you will have purchased a Honeywell product under the following circumstances:

1. To modernize or refurbish your existing commercial and/or process control system.
2. You have purchased new commercial and/or process heating, cooling, air cleaning or humidification equipment that is furnished with Honeywell controls or components (refer to your owner’s manual furnished with the equipment).
3. A control has failed on your existing commercial and/or process heating and/or cooling equipment and is replaced by a Honeywell TRADELINE product.

With few exceptions, you utilize the services of a competent plumbing, heating and/or cooling dealer/contractor for new or replacement work performed.

Although our warranty does not extend to you, Honeywell does extend a warranty to your supplier.

Your supplier can rely on its local Honeywell Wholesaler/Distributor or Honeywell for prompt replacement.

If you have any questions, need additional information or would like to comment on Honeywell’s products or services, please write or phone: Honeywell International Inc.

Customer Care MN10-131A
1885 Douglas Drive
Golden Valley, MN 55422-4386
(763) 954-5720 or check your telephone directory (white pages) for one of many Honeywell field sales offices.

TRADELINE Replacement Exchange Products will be at Honeywell’s lowest replacement exchange net price in effect at the time of such return, as shown on Honeywell’s then current price sheet. Honeywell reserves the right to disallow this credit option in cases of warranty abuse.

2. **REPLACEMENT PROCEDURE.** Honeywell will replace the product free of charge and return the replacement at the lowest cost transportation prepaid. The replacement will be a functionally equivalent new product. Premium transportation will be used at customer’s request and expense. List Water Solutions products on a separate Return Goods Order form, marked “Water Solutions”. All new and unused VBN control ball valves MUST be approved by your Honeywell sales representative before returned.

WEBs return products must be processed through WEBs Customer Care. Defective hardware products under warranty have to be returned to Tridium in Richmond, VA. Security Access and Video products must have prior authorization (From No. 87-0288). All VFD warranty return products must have prior authorization (Form No. 87-0284) and be returned only to the VFD Warranty and Repair Department in Chambersburg, PA. The warranty will not be honored if:

- (i) product is damaged or missing parts or accessory items including batteries.
- (ii) product exhibits evidence of field misapplications.

Final disposition of any warranty claim will be determined solely by Honeywell. If inspection by Honeywell does not disclose any defect covered by the warranty, the product will be returned or scrapped as instructed by the customer and Honeywell’s regular service charges will apply.

Products returned to the customer may be sent shipping charges collect.

If you have any questions relative to product returns to Honeywell, contact your Customer Care Representative:

Honeywell International Inc.
Customer Care MN10-131A
1885 Douglas Drive
Golden Valley, MN 55422
(763) 954-5720.